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# RE: FFY'10 1st QUARTER RESULTS FOR THE RANDOM MOMENT TIME STUDY

The Random Moment Time Study is a federally approved study used to accurately determine proportions of service worker time spent providing certain services to particular groups of clients. During the 1<sup>st</sup> quarter of Federal Fiscal Year 2010 (October 1 – December 31, 2009), 2760 telephone calls were conducted to county social service workers. Of these calls, **1,564** were recording work related to the needs of an individual client.

The Random Moment Time Study data has been tabulated for substitute care activity for the 1<sup>st</sup> quarter of Federal Fiscal Year 2010 (October 1 – December 31, 2009). Results of telephone interviews yield the following breakout of Foster Care activity (% results based on **1,564** client-related calls):

## Foster Care Activity

		Statewide RMTS Results ( Control and Experimental Guardianship Group calls have been excluded						
		Exen	ıpt Group	Unass	igned Group	Total		
		# of intervi ews	% of individual clients	# of interv iews	% of individual clients	Total # of interview s	Total % of individual clients	
1. Elig	gibility Determination							
01	Eligibility Determination	0	0.00%	1	0.06%	1	0.06%	
	Total Eligibility Determination	0	0.00%	1	0.06%	1	0.06%	
							•	
2. Fos	ter Care Activities							
02	Rate Setting	0	0.00%	2	0.13%	2	0.13%	
03	Placement of Children	0	0.00%	33	2.11%	33	2.11%	
08	Preparation for & Participation in Judicial Determination (1 subsidized quardianship call)	0	0.00%	68	4.35%	68	4.35%	
09	Resource Development	0	0.00%	37	2.37%	37	2.37%	
10	Recruitment	0	0.00%	0	0.00%	0	0.00%	
21	Transportation for FC Administration	0	0.00%	13	0.83%	13	0.83%	
41	Dev. Of Case Plan ~ Child-Medical	0	0.00%	0	0.00%	0	0.00%	

		Statewide RMTS Results (Control and Experimental Guardianship Group calls have been exclu							
			ipt Group		igned Group		otal		
		# of intervi ews	% of individual clients	# of interv iews	% of individual clients	Total # of interview s	Total % of individual clients		
42	Dev. Case Plan ~ Child-Non-Medical	0	0.00%	7	0.45%	7	0.45%		
43	Dev. Of Case Plan ~ Family Mbr-Medicaid eligible	0	0.00%	0	0.00%	0	0.00%		
44	Dev. Of Case Plan (Family Mbr-Medicaid ineligible)	0	0.00%	0	0.00%	0	0.00%		
51	Case Review ~ Child-Medical	0	0.00%	О	0.00%	0	0.00%		
52	Case Review ~ Child-Non-Medical	0	0.00%	43	2.75%	43	2.75%		
53	Case Review ~ Family Mbr-Medicaid eligible	0	0.00%	0	0.00%	0	0.00%		
54	Case Review (Family Mbr-Medicaid ineligible)	0	0.00%	0	0.00%	0	0.00%		
61	Case Management ~ Child-Medical	0	0.00%	2	0.13%	2	0.13%		
62	Case Management~ Child-Non-Medical (4 <u>subsidized guardianship calls</u> )	0	0.00%	302	19.31%	302	19.31%		
63	Case Management ~ Family Mbr-Medicaid eligible	0	0.00%	0	0.00%	0	0.00%		
64	Case Management (Family Mbr-Medicaid ineligible) - (1 <u>subsidized guardianship call</u> )	0	0.00%	12	0.77%	12	0.77%		
71	Referral for Services ~ Child-Medical	0	0.00%	0	0.00%	0	0.00%		
72	Referral for Services ~ Child-Non-Medical	0	0.00%	0	0.00%	0	0.00%		
73	Referral for Services ~ Family Mbr- Medicaid eligible	0	0.00%	0	0.00%	0	0.00%		
74	Referral for Services (Family Mbr-Medicaid ineligible)	0	0.00%	0	0.00%	0	0.00%		
	Total Claimable Foster Care Activities	0	0.00%	519	33.18%	519	33.18%		

In FFY10,  $1^{st}$  Quarter results of telephone interviews yield the following breakout of Preventing Foster Care Activity or Relative Placement (% results based on <u>1,564</u> client-related calls):

Pre-	Placement Activity	# of interviews	% of individual clients						
13	Prevention Case Plan Exists	141	9.02%						
14	Eligibility Determination Exists	0	0.00%						
15	Court Proceedings Started	42	2.69%						
	Total Pre-Placement Activity	183	11.70%						
	Total Claimable (Non-Guardianship calls only) Calls for Quarter (Foster Care + Pre-Placement)  703  44.95%								
** T	otal Guardianship Calls	6	0.38%						
	al Claimable Calls for Quarter ardianship + non-guardianship calls)	709	45.33%						

	# of interviews	% of individual clients
Non-Claimable Child-Related Calls		
11 Not at Risk of Placement	244	15.60%
12 Positive Risk Assessment Completed	2	0.13%
16 Kinship Placement as FC Prevention (no MA)	21	1.34%
17 Kinship Placement – MA	0	0.00%
81 Child Abuse/ Neglect Investigation	182	11.64%
82 Direct Social Services	20	1.28%
83 Juvenile Correctional Placements	43	2.75%
Total Non-Claimable Child-Related Calls	512	32.74%

Total Child-Related Calls for Quarter	1,221	78.07%
(0) mosulto based on 2.760 total DMTS calls).		
(% results based on 2,760 total RMTS calls):		
Client-Related Calls	1,564	56.67%
Non-Client-Related Calls	1,196	43.33%
Total Number of Calls for Quarter	2,760	100.00%
Total Child-Related Calls	1,221	78.07%
Total Adult-Related Calls	343	21.93%
Total Client-Related Calls	1,564	100.00%

The following is a breakdown of the remaining  $\underline{1,196}$  calls for the quarter (% results based on a total of 2760 calls):

Non-Client-Related Calls		
01 - Out-of Sample Calls	156	5.65%
02 – Vacation	228	8.26%
o3 - Sick Leave	83	3.01%
04 - Compensatory Time	228	8.26%
o5 – Leave	79	2.86%
o6 - Personal Time (Breaks, Bathroom, etc.)	97	3.51%
07 - Staff Development	80	2.90%
09 - General Administrative Activities	212	7.68%
11 - Other Activity (Not Client-Related)	18	0.65%
23 - General Service Activity/ Resource Development	15	0.54%
Total - Non-Client-Related Calls	1,196	43.33%

Even though the number of client-related calls has been declining, the overall claiming trend for the Social Service Random Moment Time Study has been increasing or remaining fairly stable for the last 5 Federal Fiscal quarters (FFY08 - $4^{th}$  quarter thru the current FFY10 – $1^{st}$  quarter), after declining for 2 quarters (FFY08- $2^{nd}$  quarter and FFY08- $3^{rd}$  quarter); due to changes in Federal candidacy rules. More activity is spent on child-related cases; more specifically, claimable child-related cases.

	FFY07 - 3 <sup>rd</sup> Qtr	FFY07 - 4 <sup>th</sup> Qtr	FFY08 - 1 <sup>st</sup> Qtr
Eligibility Determination	0.06%	0.13%	0.00%
2. Foster Care Activity	27.80%	27.74%	27.44%
3. CPA	0.13%	0.19%	0.07%
4. Pre-Placement Activity	16.34%	14.86%	14.21%
Total Claimable Calls (excluding subsidized guardianship calls)	44.34%	42.92%	41.72%
Total Claimable Calls (including subsidized guardianship calls)	44.65%	43.24%	42.24%

FFY08 – 2 <sup>nd</sup> Qtr	FFY08 – 3 <sup>rd</sup> Qtr	FFY08 - 4 <sup>th</sup> Qtr	FFY09 - 1 <sup>st</sup> Qtr	FFY09 -2 <sup>nd</sup> Qtr	FFY09 - 3 <sup>rd</sup> Qtr	FFY09 - 4 <sup>th</sup> Qtr	FFY10 - 1 <sup>st</sup> Qtr
0.06%	0.07%	0.06%	0.00%	0.06%	0.06%	0.00%	0.06%
28.36%	27.73%	28.62%	28.93%	33.64%	33.67%	34.42%	33.25%
0.06%	0.07%	0.06%	n/a	n/a	n/a	n/a	n/a
9.43%	9.78%	12.02%	13.67%	11.98%	9.60%	12.95%	11.70%
27.02%	27.646	40.700	12 (00)	45.600	42.226	47.276	44.050
37.92%	37.64%	40.78%	42.60%	45.68%	43.33%	47.37%	44.95%
	20.21.1	11.00.1	12.00=1	15.00.00	12.00.01		
38.43%	38.24%	41.08%	42.80%	45.99%	43.99%	47.75%	45.33%

Note: Effective with FFY08  $-2^{nd}$  quarter, additional questions regarding candidacy were added to the SS Random Moment Time Study (consequences for violation of juvenile delinquency orders and court activity within last 6 months). Effective FFY09  $-2^{nd}$  quarter, Child Placing Agency workers were added to the SS Random Moment Time Study.

Due to the Federal changes in regards to candidacy, there was a significant (4.78%) drop between the FFY08 1<sup>st</sup> quarter and the FFY08 2<sup>nd</sup> quarter for the Prevention of Foster Care Activity Codes (14.21% to 9.43%). However, due to the declining economic conditions, there has since been an increase in both Foster Care and Prevention of Foster Care Activity Codes.

One of the primary reasons for the return to previous IV-E claim rates is the global recession. The increase in the unemployment rates *continues* to add significant amounts of stress on the parents in Wisconsin, resulting in a <u>4.20%</u> increase in child abuse/ neglect investigations from the beginning of the recession, <u>7.44%</u> in FFY08-3<sup>rd</sup> quarter vs. <u>11.64</u>% in FFY10-1<sup>st</sup> quarter. Based on information taken from the United States Department of Labor, <u>www.bls.gov</u>, Wisconsin has seen a <u>3.8%</u> increase in unemployment rates since October, 2008, the beginning of the 2009 Federal Fiscal year. Unemployment rates were at its highest (9.0% for both June and July, 2009) and have slightly fallen to 8.7%, December, 2009. However, the recent unemployment rate estimates in the Wisconsin State Journal are 9.4% for March, 2010; which would be a <u>4.5%</u> increase from October, 2008 rates.

Year	Period	labor force	employment	unemployment	unemployment rate
2008	Oct	3084475	2931964	152511	4.9
2008	Nov	3096819	2929890	166929	5.4
2008	Dec	3110639	2927727	182912	5.9
2009	Jan	3102241	2884557	217684	7
2009	Feb	3122806	2879641	243165	7.8
2009	Mar	3104921	2841294	263627	8.5
2009	Apr	3110840	2842204	268636	8.6
2009	May	3105412	2829011	276401	8.9
2009	Jun	3092772	2814401	278371	9
2009	Jul	3081545	2804845	276700	9
2009	Aug	3075356	2803842	271514	8.8
2009	Sep	3066471	2810413	256058	8.4
2009	Oct	3047729	2791269	256460	8.4

2009	Nov	3041399	2790819	250580	8.2
2009	Dec	3027962(P)	2764671(P)	263291(P)	8.7(P)
p: Prel	iminary.				

# **Claimable Foster Care Activities**

Foster Care activities slightly decreased from the previous quarter, decreasing <u>1.17%</u> from <u>34.42%</u> (FFY09-4<sup>th</sup> quarter) to <u>33.25%</u> (FFY10 – 1<sup>st</sup> quarter). All Foster Care Codes, excluding Code "09", Resource Development, and Code "52", Case Review, increased.

The greatest decrease in foster care activities was in Code "62" – Case Management; which decreased Statewide 1.59% from 20.90% (FFY09-4<sup>th</sup> quarter) to 19.31% (FFY10 – 1<sup>st</sup> quarter). Statewide, only slightly fewer children were removed from their parental homes and placed into foster care, group homes, Child Care Institutes and relative care under court-orders.

However, when you look at the break-down for both the Bureau of Milwaukee Child Welfare and Child-Placing Agencies, you will notice significant decreases in claimable foster-care activities.

# Bureau of Milwaukee Child Welfare

For BMCW, there was a <u>2.04%</u> decrease in claimable foster care activities; which decreased from <u>54.22%</u> (FFY09 – 4<sup>th</sup> quarter) to <u>52.16%</u> (FFY10 – 1<sup>st</sup> quarter). The most significant decreases were in both Code "03" – Placement of Children; Code "62" – Case Management Activities; and Code "64" – Case Management Activities (Family Member). The placement of Children, Code "03", decreased from <u>3.56%</u> to <u>1.96%</u>. Case Management Activities, Code "62", decreased from <u>32.89%</u> to 28.63%. And Case Management Activities, Code "64", decreased from 2.67% to 1.18%.

#### Child Placing Agencies

For Child-Placing Agency calls, there was a <u>2.20%</u> overall decrease in claimable activity for the FFY10 1<sup>st</sup> quarter. There was a significant increase in Codes "08" – Preparation for & Participation in Judicial Determination; Code "61" – Case Management (Child Medical) and Code "62" – Case Management (Child Non-Medical).

The Preparation for and participation in judicial determination, code "08"; decreased  $\underline{2.30\%}$  from  $\underline{4.24\%}$  (FFY09 – 4<sup>th</sup> quarter) to  $\underline{1.94\%}$  (FFY10 1<sup>st</sup> quarter). There was an even larger,  $\underline{11.13\%}$  decrease in case management activities; which declined from  $\underline{63.56\%}$  to  $\underline{52.43\%}$ . Case Management (Child Medical) also decreased;  $\underline{2.30\%}$  from  $\underline{2.54\%}$  to  $\underline{0.00\%}$ . These decreases were somewhat offset by increases in placement activities (4.75%); in resource development (2.33%) and case reviews (5.47%).

# **Claimable Prevention of Foster Care Activities**

Prevention of Foster Care Activities actually decreased Statewide  $\underline{1.25\%}$ , from  $\underline{12.95\%}$  (FFY09- 4<sup>th</sup> quarter) to  $\underline{11.70\%}$  (FFY10 – 1<sup>st</sup> quarter). The prevention of fostercare activity also decreased at the BMCW level; which decreased 1.86% from 12.45% to 10.59%. However, this activity actually increased at the Child Placing level; which increased 1.09% from .85% to 1.94%.

Statewide, there was a <u>0.24 % %</u> increase in Code "13" – Prevention Case Plan Exists; which was comprised of <u>40%</u> Child Protective Services (CPS) cases and <u>60%</u> Delinquency and Juvenile in Need of Protective Services (JIPS) cases.

Additionally, there was a  $\underline{1.00\%}$  decrease in Code "15"- Court Proceedings Started; which was comprised of  $\underline{20\%}$  CPS cases and  $\underline{80\%}$  Delinquency and JIPS cases. These are cases which involve children who are still in the parental home. However, court proceedings have been initiated to put in place a case plan to prevent the removal of the child from the parental home.

# **Non-Claimable Child-Related Calls**

Non-claimable child-related calls increased  $\underline{2.20\%}$  from the previous quarter, increasing from  $\underline{30.54}\%$  (FFY09 4<sup>th</sup> quarter) to  $\underline{32.74\%}$  (FFY10 – 1<sup>st</sup> quarter). The most notable increase was in Code "81" – Child Abuse/ Neglect Investigations. This rate increased  $\underline{1.06\%}$  over the previous quarter; but a more impressive  $\underline{4.20\%}$  since September, 2008. Child abuse/ neglect investigations remain high at  $\underline{11.64\%}$ . Prior to the global recession, child abuse/ neglect investigations remained relatively stable at @7% of all client-related calls.

The other notable increase was in Code "11" – Not at Risk of Placement; which involves children who are in the parental home, who are not at risk of placement, do not have a court order in place, have an expired court order (not within the last 6 months), or whom the only possible placement is in a non-claimable setting, such as secure detention, mental health facility, etc.

### **Non-Client Related Calls**

The breakdown for non-client-related activities increased from FFY09-4<sup>th</sup> Qtr results,  $\underline{42.10\%}$  of all calls to FFY10-1<sup>st</sup> Qtr results ( $\underline{43.33\%}$ ). The greater number of non-client related calls can be attributed to a  $\underline{1.05\%}$  increase in the out-of-sample rate, a  $\underline{0.69\%}$  increase in Sick Time and a  $\underline{1.05\%}$  increase in maternity/medical/ military leave.

BMCW, in particular, had an extremely high, and unacceptable Out-of-Sample Rate; 16.74%. More than half of BMCW's thrown out calls (51%), are attributed to the worker no longer being with the agency. The other 49% (34 calls) were due to the worker not responding, or responding too late to be considered a valid response. Child Placing Agencies have a higher than the State average out of sample as well. The CPA's currently have a 7.26% out of sample rate. All workers, supervisors and liaison's at the BMCW sites and at the Child Placing Agencies have been sent an email reminding them of the importance of compliance in responding to the time study within 48 hours or two business days to reduce the portion of Out-of Sample calls that they have a control over – the non-response rates.

To determine Subsidized Guardianship and WISACWIS claims, the break-out of the 460 calls to BMCW are as follows (based on 255 client-related calls):

			rigned &	Contro	ol Group		imental	To	otal
		Exemp	ot Group			Gr	oup		
	Activity Description	# of indicated intervie ws	% of activity for individual clients	# of indicate d intervie ws	% of activity for individua l clients	# of indicated intervie ws	% of activity for individual clients	Total # of indicated interviews	Total % of activity for individual clients
				I					
1. IV-I	E Eligibility Determination								
01	Eligibility Determination	1	0.39%	0	0.00%	0	0.00%	1	0.39%
		1	0.39%	0	0.00%	0	0.00%	1	0.39%
2. Fos	ter Care Activity								
02	Rate Setting	0	0.00%	0	0.00%	0	0.00%	0	0.00%
03	Placement of Children	5	1.96%	0	0.00%	0	0.00%	5	1.96%
08	Preparation for & Participation in Judicial Determination	27	10.59%	0	0.00%	1	0.39%	28	10.98%
09	Resource Development	3	1.18%	0	0.00%	0	0.00%	3	1.18%
10	Recruitment	0	0.00%	0	0.00%	0	0.00%	0	0.00%
21	Transportation for FC Administration	2	0.78%	0	0.00%	0	0.00%	2	0.78%
41	Dev. Of Case Plan (Child-Medical)	0	0.00%	0	0.00%	0	0.00%	0	0.00%
42	Dev. Case Plan (Child-Non-Medical)	3	1.18%	0	0.00%	0	0.00%	3	1.18%
43	Dev. Of Case Plan (Family Mbr-Medicaid eligible)	0	0.00%	0	0.00%	0	0.00%	0	0.00%
44	Dev. Of Case Plan (Family Mbr-Medicaid ineligible)	0	0.00%	0	0.00%	0	0.00%	0	0.00%
51	Case Review (Child-Medical)	0	0.00%	0	0.00%	0	0.00%	0	0.00%
52	Case Review (Child-Non-Medical)	14	5.49%	0	0.00%	О	0.00%	14	5.49%
53	Case Review (Family Mbr-Medicaid eligible)	0	0.00%	0	0.00%	О	0.00%	0	0.00%
54	Case Review (Family Mbr-Medicaid ineligible)	0	0.00%	0	0.00%	О	0.00%	0	0.00%
61	Case Management (Child-Medical)	1	0.39%	0	0.00%	О	0.00%	1	0.39%
62	Case Management (Child-Non-Medical)	69	27.06%	1	0.39%	3	1.18%	73	28.63%
63	Case Management (Family Mbr-Medicaid eligible)	0	0.00%	0	0.00%	0	0.00%	О	0.00%
64	Case Management (Family Mbr-Medicaid ineligible)	2	0.78%	0	0.00%	1	0.39%	3	1.18%
71	Referral for Services (Child-Medical)	0	0.00%	0	0.00%	0	0.00%	0	0.00%
72	Referral for Services (Child-Non-Medical)	0	0.00%	0	0.00%	0	0.00%	0	0.00%
73	Referral for Services (Family Mbr-Medicaid eligible)	0	0.00%	0	0.00%	0	0.00%	0	0.00%
74	Referral for Services (Family Mbr-Medicaid ineligible)	0	0.00%	0	0.00%	0	0.00%	0	0.00%
	Total Foster Care Activity	126	49.41%	1	0.39%	5	1.96%	132	51.76%

	Unassigned &		Control Group		Experi	mental	To	otal
	Exemp	ot Group		Group				
Activity Description	# of indicated interviews	% of activity for individual clients	# of indicated interviews	% of activity for individua l clients	# of indicated interviews	% of activity for individual clients	Total # of indicated interviews	Total % of activity for individual clients
Preventing Foster Care Activity								
13 Prevention Case Plan Exists	24	9.41%	0	0.00%	0	0.00%	24	9.41%
14 Eligibility Determination Exists	О	0.00%	0	0.00%	0	0.00%	0	0.00%
15 Court Proceedings Started	3	1.18%	О	0.00%	О	0.00%	3	1.18%
Total Preventing Foster Care Activity	<b>2</b> 7	10.59%	0	0.00%	0	0.00%	<b>2</b> 7	10.59%
				•				
BMCW – Total Claimable calls for the Qtr (including guardianship calls)	154	60.39%	1	0.39%	5	1.96%	160	62.75%

BMCW – Total Claimable calls for the Qtr (including guardianship calls)	154	60.39%	1	0.39%	5	1.96%	160	62.75%
The following is the break-out of th	e non-c	laimable E	BMCW	activity:				
BMCW – Non-Claimable Child-Related Calls								
11 Not at Risk of Placement	19	7.45%	0	0.00%	0	0.00%	19	7.45%
12 Positive Risk Assessment Completed	0	0.00%	o	0.00%	o	0.00%	0	0.00%
16 Kinship Placement as FC Prevention (no MA)	3	1.18%	o	0.00%	o	0.00%	3	1.18%
17 Kinship Placement – MA	O	0.00%	o	0.00%	o	0.00%	O	0.00%
81 Child Abuse/ Neglect Investigation (1 in Exempt)	40	15.69%	o	0.00%	o	0.00%	40	15.69%
82 Direct Social Services	O	0.00%	o	0.00%	o	0.00%	O	0.00%
83 Juvenile Correctional Placements	12	4.71%	О	0.00%	О	0.00%	12	4.71%
Total Non-Claimable Child-Related Calls	74	29.02%	0	0.00%	0	0.00%	74	29.02
Total BMCW – Child-Related Calls	228	89.41%	1	0.39%	5	1.96%	234	91.76%
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BMCW – Client-Related Calls	249	54.13%	1	0.22%	5	1.09%	225	55.43%
BMCW – Non-Client-Related Calls	205	44.57%	0	0.00%	0	0.00%	205	44.57%
Total Number of Calls to BMCW for Quarter	454	98.70%	1	0.22%	5	1.09%	460	100.00%
Total BMCW – Child Related Calls	228	89.41%	1	0.39%	5	1.96%	234	91.76%
Total BMCW – Adult-Related Calls	21	8.24%	0	0.00%	0	0.00%	21	8.24%
Total BMCW Client-Related Calls	249	97.65%	1	0.39%	5	1.96%	255	100.00%
Client-Related Calls								
12 - Supervisory Conference about Clients	6	1.281%					6	1.281%
13 - Face-to Face With Clients	32	8.70%					32	8.70%
14 - Telephone Contact With Clients	2	0.25%					2	0.25%
15 - Contact with Community Resource	6	3.07%					6	3.07%
16 - Contact With Agency Resource	25	5.63%					25	5.63%
17 - Contact With Relatives	17	4.86%					17	4.86%
18 - Travel	25	4.35%					25	4.35%
19 - Case Planning or Management	21	7.16%					21	7.16%
20 - Preparation of Forms and Letters	92	17.65%					92	17.65%
21 - Case Recording	29	4.86%					29	4.86%
22 - Other Activity (Client-Related)	0	0.00%					0	0.00%
24- Income Maintenance	0	0.00%					0	0.00%
25 - Resource Development - Foster Care	0	0.00%					0	0.00%
Total Client-Related Calls (% based on 460 total calls)	255	57.54%					255	57.54%

	Unassigned & Exempt Group		Control Group		Experimental Group		Total	
	# of indicated interview s	% of activity for individual clients	# of indicat ed intervi ews	% of activity for individua l clients	# of indicated interview s	% of activity for individua l clients	# of indicated interview s	% of activity for individual clients
Non-Client-Related Calls							1	
01 - Out-of Sample Calls	77	16.74%					77	16.74%
02 - Vacation	29	6.30%					29	6.30%
o3 - Sick Leave	13	2.83%					13	2.83%
04 - Compensatory Time	26	5.65%					26	5.65%
o5 - Leave	24	15.22%					24	15.22%
o6 - Personal Time (Breaks, Bathroom, etc.)	11	2.39%					11	2.39%
07 - Staff Development	9	1.96%					9	1.96%
09 - General Administrative Activities	14	3.04%					14	3.04%
11 - Other Activity (Not Client-Related)	2	0.43%					2	0.43%
23 - General Service Activity/ Resource Development	О	0.00%					О	0.00%
Total BMCW - Non-Client Related Calls (% based on 392 total calls to Milwaukee)	205	44.57%					205	44.57%
Total BMCW Calls	460	100%					460	100%

Similar to Statewide results, claimable calls made to BMCW declined from the FFY08-1<sup>st</sup> quarter results to the FFY08-2<sup>nd</sup> and FFY08-3<sup>rd</sup> quarter results. As a result of Federal changes in regards to candidacy, there was a significant (8.14%) drop between the FFY08 1<sup>st</sup> quarter and the FFY08 2<sup>nd</sup> quarter for the Prevention of Foster Care Activity Codes (14.42% to 14.42%) to 14.42% to 1

Similar to the Statewide there was a decrease in <u>both</u> Foster Care Activities <u>and</u> Prevention of Foster Care Activities from FFY09-4<sup>th</sup> and FFY10 – 1<sup>st</sup> quarter levels. Claimable foster care and prevention of foster care activities all decreased, with the exception of Code, "08" – Preparation for a& Participation in Judicial Determinations; and Code "52" – Case Plan Reviews.

## **Claimable Foster Care Activities**

As stated previously, there was a  $\underline{2.05\%}$  decrease in claimable foster care activities. These activities decreased from  $\underline{54.22\%}$  (FFY09 – 4<sup>th</sup> quarter) to  $\underline{52.16\%}$  (FFY10 – 1<sup>st</sup> quarter). The most significant decreases were in both Code "03" – Placement of Children; which decreased from  $\underline{3.56\%}$  to  $\underline{1.96\%}$ ; Code "62" – Case Management activities; which decreased from  $\underline{32.89\%}$  to  $\underline{28.63\%}$ ; and Code "64" – Case Management (Family Member); which decreased from  $\underline{2.67\%}$  to  $\underline{1.18\%}$ .

## **Claimable Prevention of Foster Care Activities**

Claimable Prevention of Foster Care activities also decreased. There was a 1.86% decrease in prevention of foster care activities; which decreased from 12.45% (FFY09 – 4<sup>th</sup> quarter) to 10.59% (FFY10- 1<sup>st</sup> quarter). There was a significant, 2.38% decrease in Code "15"; which involves children who are still in the parental home, but who are deemed to be at risk of placement and court proceedings have been initiated to prevent the removal of the child from the parental home.

### **Non-Claimable Foster Care Activities**

State wide child abuse/neglect investigations continued to increase to  $\underline{11.64\%}$ . However, the child abuse/neglect investigations in BMCW actually decreased  $\underline{2.09\%}$  from  $\underline{17.78\%}$  (FFY09 –  $4^{th}$  quarter) to 15.69% (FFY10 –  $1^{st}$  quarter); still above the state wide levels. All other non-

claimable foster care activities decreased; with the exception of Juvenile Correctional Placements (Code "83"); which actually increased 1.15%.

Similarly to State-wide results, BMCW workers were working on more child-related cases (5.20% increase) and were working on cases involving children who were already removed from the parental home and placed in claimable foster care settings; or were completing activities to prevent removal of children into foster care. Until the economy resumes to FFY08 levels, I will expect the Statewide IV-E claimable activity to continue to remain stable or increase.

	FFY07 - 3 <sup>rd</sup> Qtr	FFY07 - 4 <sup>th</sup> Qtr	FFY08 - 1 <sup>st</sup> Qtr
Eligibility Determination	0.00%	0.43%	0.00%
2. Foster Care Activity	45.97%	44.16%	50.00%
3. CPA	0.40%	0.00%	0.00%
4. Pre-Placement Activity	17.74%	16.02%	14.42%
Total Claimable Calls (including subsidized guardianship calls)	65.43%	60.61%	64.42%

FFY08 -	FFY08 -	FFY08	FFY09	FFY09	FFY09	FFY09	FFY10
2 <sup>nd</sup> Qtr	3 <sup>rd</sup> Qtr	- 4th Qtr	- 1st Otr	-2 <sup>nd</sup> Qtr	- 3 <sup>rd</sup> Otr	- 4 <sup>th</sup> Qtr	- 1st Qtr
2 Qu	3 Qu	- 4 Qu	- 1 Qu	-2 Qu	- 3 Qu	- 4 Qu	- 1 Qu
0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.39%
0.007.							****
53.56%	47.11%	48.02%	46.31%	48.29%	44.66%	54.22%	51.76%
0.42%	0.00%	0.00%	n/a	n/a	n/a	n/a	n/a
****	0.007	0.007					
6.28%	11.57%	11.51%	15.98%	13.25%	11.07%	12.44%	10.59%
0.2070	1110770	1110170	101,7070	10.20 /0	1110770	1211170	10.00
60.25%	58.68%	59.52%	62.30%	61.54%	55.73%	66.67%	62.75%
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CC: Xiaoping Chen, DCF Bob Kiel, MAXIMUS John Tuohy, DCF Dale Crapp, DHS Jim Olson, DHS Kurtis Hopp, MAXIMUS David Timmerman, DCF